

Our Emergency Response Planning includes several resources and processes.

- Hotline trouble shooting 24/7
- Online trouble shooting
- Onsite repair
- Workshop repair
- Stock spare parts supply within 48 hours
- Startup Assistance
- Emergency repair
 - If spare parts are available on stock the repair can be done within 4-5 hours
- Thorough documentation
- Warranty on parts and work

fluidity.
nonstop

fluidity nonstop[®] is our promise and our commitment to a level of service and expertise the like of which has never been seen before. We are Europe's leading source of pumps and pump expertise for the process industry and we intend to maintain that position by working fluidly, and ceaselessly to bring you the best.

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Emergency

**Can you fix
it for me?
(Quickly?)**



Can you fix it for me? (Quickly?)

We know that when an emergency occurs, you need to get your process or plant back and running as quickly as possible.

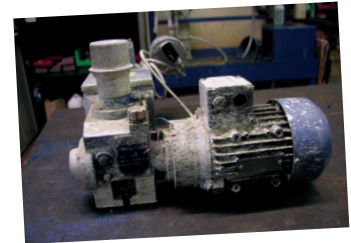
When you call in we will be asking questions helping us to diagnose the problem. With experienced technician on the phone problems can often be solved directly. If not our technicians are on their way for onsite inspection and repair.

If spare parts are available on stock the repair can often be done within 4-5 hours depending on the problem.

We have been in the pump business for more than 50 years. Our pumps are working in all kind of industries and applications, such as food, dairy, pharmacy, beverage, oil, water waste, mining, paper, chemical etc.

During this time we have also built up an extensive knowledge base with cases for trouble shooting and repairs.

WHEN YOU NEED EMERGENCY REPAIR



Our complete portfolio of services includes:



Consultancy Emergency Installation Logistics Maintenance and repair



Quality Assurance Contracts System/pump Monitoring Systems Design Training

Onsite service or collection of pump for workshop repair

Call our support for help and speak with our skilled technicians